



# FUSION™

BY

PowerA™

**FUSION PRO 4**  
WIRED CONTROLLER FOR XBOX

**USER MANUAL**



**CUSTOMER SERVICE: [POWERA.COM/SUPPORT](https://www.powera.com/support)**

**2-YEAR LIMITED WARRANTY  
VISIT [POWERA.COM/SUPPORT](https://www.powera.com/support) FOR DETAILS**

ACCO BRANDS USA LLC, 4 CORPORATE DRIVE, LAKE ZURICH, IL 60047

# TABLE OF CONTENTS



## ENGLISH

- Controller Button Map . . . . . 4
- Advanced Gaming Buttons. . . . . 5
- Profile Control . . . . . 6
- GamerHQ . . . . . 8
- Support . . . . . 9

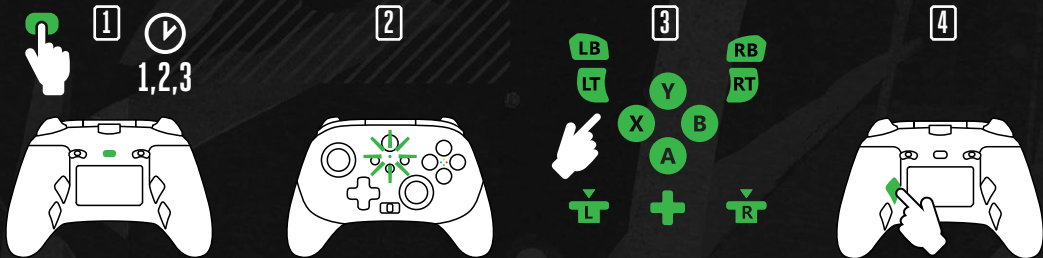
# CONTROLLER BUTTON MAP

ENGLISH



# MAPPING THE ADVANCED GAMING BUTTONS

EN



NOTE: Repeat for the remaining Advanced Gaming Buttons. Advanced Gaming Button assignments will remain in memory even after disconnected.

## RESETTING THE ADVANCED GAMING BUTTONS

1



1,2,3

2



## PROFILE CONTROL

1



2



1. Quick-tap the PROGRAM button to cycle through profile settings for T1/T2/T3 trigger locks. The Xbox Fusion Pro 4 Wired controller can store up to 3 profiles at a time locally. The first 3 profiles set by default adjust the deadzone settings for the triggers.

- Profile 1 is 99% deadzone and is the quickest maximum value setting (use for T1 trigger lock).
- Profile 2 is 50% deadzone (use for T2 trigger lock).
- Profile 3 is no deadzone/full-throw trigger pull (use for T3 trigger lock).

Each press of the PROGRAM button will change to the next profile and then repeat the cycle: **3 → 1 → 2 → 3**

2. The top housing LED indicator will quickly flash the number of times related to the profile version to signal a profile has been changed and then return to solid.

3. To clear the profiles or change the settings, please use the PowerA Gamer HQ app. The above 3 default settings will be saved as legacy settings (Profile 1 / Profile 2 / Profile 3) in the PowerA Gamer HQ app. The app can store hundreds of custom profile settings that can be pushed to the controller, but the controller can only store 3 at any given time chosen from the app.

## 3-WAY TRIGGER LOCK ADJUSTMENT

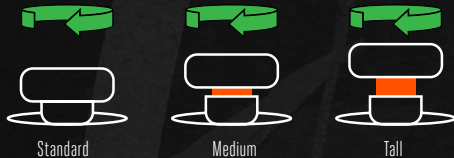


### NOTE:

T1-T3 trigger lock adjustments set the physical trigger depth preferences and preset profiles or digital trigger settings in Gamer HQ app set the actuation or deadzone percentage for each trigger pull.

## QUICK-TWIST THUMBSTICKS ADJUSTMENT

Each thumbstick height can be adjusted to one of three heights:



1. To change height, twist the analog cap clockwise until you feel it catch the next height notch. If you want to go to the tallest height, turn it a second time.
2. To return to the standard height, turn the analog cap a third time and the analog stick will drop back down to the standard height.

## Gamer HQ

The Gamer HQ app can be used to test, calibrate, and customize settings on your controller. With your controller connected to Xbox or Windows 10/11 PC via USB-C cable you can:

- Update firmware to the latest version
- Test your controller's buttons and analog controls, vibration functionality, and audio
- Recalibrate analog inputs for proper control response
- Set trigger and thumbstick deadzone/active area
- Set game-chat volume balance and vibration intensity
- Remap buttons (including Advanced Gaming Buttons)

You can also create custom profiles to use for different games or players, and push up to three profiles to your controller for convenient access via the PROGRAM button while you are gaming. You can [download](#) the Gamer HQ app from the Windows Store using Xbox or a Windows 10/11 PC.





## BOX CONTENTS

- FUSION Pro 4 Wired Controller
- Quick-Start Guide
- USB-C® Cable: 10 ft. (3 m) Braided Cable
- Sticker

## SETUP

1. Connect the USB cable into an available port on the Xbox and into the USB-C port on controller. If Xbox is OFF, press the Xbox Button to power ON. The controller's LED indicator will illuminate.
2. For player and controller assignment, refer to the Xbox user manual.

## USING THE SHARE BUTTON

Refer to Xbox documentation for details related to the Share button.

## USING THE HEADSET DIAL

Once you insert the 3.5 mm plug from your headset into the audio jack, the dial will become active and the dial will turn red to indicate mic is muted. Press down on dial to mute/unmute mic. To adjust volume, tap left or right to adjust step by step, or press and hold left or right to adjust volume to off or full volume.

**NOTE:** Audio controls within Xbox Settings will take first priority, followed by the Headset Dial, and finally any audio or mute controls on your headset. Refer to your Xbox and headset documentation for additional details.

## TROUBLESHOOTING

For latest FAQs, visit [PowerA.com/Support](https://www.powera.com/support)

**PROBLEM:** Controller will not connect to game console.

**SOLUTION:** Confirm cable is properly connected to console and the USB port on the controller.

**PROBLEM:** Advanced Gaming Buttons are not functioning properly.

**SOLUTION:** Review "Mapping the Advanced Gaming Buttons" section above.

For additional troubleshooting, refer to your Xbox user guide.

## MOTION WARNING

Playing video games can make your muscles, joints, skin or eyes hurt. Follow these instructions to avoid problems such as tendinitis, carpal tunnel syndrome, skin irritation or eyestrain:

- Avoid excessive play. Take a 10- to 15-minute break every hour, even if you don't think you need it. Parents should monitor their children for appropriate play.
- If your hands, wrists, arms or eyes become tired or sore while playing, or if you feel symptoms such as tingling, numbness, burning or stiffness, stop and rest for several hours before playing again.
- If you continue to have any of the above symptoms or other discomfort during or after play, stop playing and see a doctor.

## FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**WARNING:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to Part 15 of the FCC Rules.

## CAN ICES-003(B)/NMB-003(B)

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference;
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

## CONTACT/SUPPORT

For support with your authentic PowerA accessories, please visit [PowerA.com/Support](https://PowerA.com/Support).  
ACCO Brands USA LLC, 4 Corporate Drive, Lake Zurich, IL 60047  
[accobrand.com](https://accobrand.com) | [powera.com](https://powera.com) | Made In China

## WARRANTY

2-Year Limited Warranty: Visit [PowerA.com/support](https://PowerA.com/support) for details.

## WARRANTY AGAINST DEFECTS, AUSTRALIA & NEW ZEALAND CUSTOMERS

This product is provided with a 2-year warranty against defects in manufacturing or materials from the date of purchase. ACCO Brands will either repair or replace a faulty or defective product subject to the conditions of this warranty. Claims under this warranty must be made to the place of purchase within the warranty period with proof of purchase by the original purchaser only. Expenses associated with a warranty claim are the responsibility of the consumer. Conditions of this warranty are on our website: [PowerA.com/warranty-ANZ](https://PowerA.com/warranty-ANZ)

This warranty is provided in addition to other rights or remedies available to you under the law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## DISTRIBUTOR CONTACT DETAILS

AUSTRALIAN CUSTOMERS: ACCO Brands Australia Pty Ltd

Locked Bag 50, Blacktown BC, NSW 2148

Phone: 1300 278 546 | Email: [consumer.support@powera.com](mailto:consumer.support@powera.com)

NEW ZEALAND CUSTOMERS: ACCO Brands New Zealand Limited

PO Box 11-677, Ellerslie, Auckland 1542

Phone: 0800 800 526 | Email: [consumer.support@powera.com](mailto:consumer.support@powera.com)

## ADDITIONAL LEGAL

© 2024 ACCO Brands. All Rights Reserved. PowerA, PowerA Logo and Fusion are trademarks of ACCO Brands.

Microsoft, Xbox, Xbox Series X|S, Xbox "Sphere" Design, Xbox One, and Windows are trademarks of the Microsoft group of companies. All other trademarks are the property of their respective owners.

USB-C® is a registered trademarks of USB Implementers Forum.

## PATENTS

<https://www.accobrand.com/PATENTS/>

## REGIONAL COMPLIANCE SYMBOLS

More information available via web-search of each symbol name.



**Waste Electrical and Electronic Equipment (WEEE)**: Electrical and electronic devices contain materials and substances that can have damaging effects on human health and the environment. This symbol indicates that this device must not be treated as unsorted municipal waste but must be collected separately. Dispose of the device via a collection point for the recycling of waste electrical and electronic equipment within the EU, UK and in other European countries that operate separate collection systems for waste electrical and electronic equipment. By disposing of the device in the proper manner, you help to avoid possible hazards for the environment and public health that could otherwise be caused by improper treatment of waste equipment. The recycling of materials contributes to the conservation of natural resources..



The **CE** (Conformité Européene aka European Conformity) mark is a declaration from the manufacturer that the product meets applicable European Directives and Regulations for health, safety, and environmental protection.



The **UKCA** (UK Conformity Assessment) mark is a declaration from the manufacturer that the product meets applicable UK Regulations for health, safety, and environmental protection.



The **Regulatory Compliance Mark** is a visible indication of a product's compliance with all applicable ACMA (Australian Communications and Media Authority) regulatory arrangements, including all technical and record-keeping requirements regarding the electrical safety and/or electromagnetic compatibility (EMC).



ACCO Brands, 4 Corporate Drive, Lake Zurich, IL 60047

[ACCOBRANDS.com](http://ACCOBRANDS.com)

[POWERA.com](http://POWERA.com)

MADE IN CHINA

MODEL: XBGPP4W